

MINSAIT REAFFIRMS ITS COMMITMENT TO QUALITY WITH THE RENEWAL OF THE TIER-3 CMMI MODEL IN NINE COUNTRIES

- **For the first time the certification also includes processes that use the Agile methodology, in addition to other traditional software development procedures**
- **The certification covers the countries where Minsait has its most extensive operations; Spain, Italy, Argentina, Brazil, Colombia, Chile, Peru, Mexico and the Philippines**
- **The renewal of the accreditation is a testament to the company's commitment to quality and application of the best practices that drive its search for excellence and sustainability**

Madrid, January 29, 2021. - Minsait, an Indra company, has renewed its Tier-3 CMMI (Capability Maturity Model Integration) certification in the latest 2.0 version for its regular software development processes and, for the first time, ones that employ the Agile methodology. The accreditation constitutes acknowledgment of the company's commitment to quality in software production and process optimization in the many countries and areas of activity where it operates.

The certification obtained, which has a global scope, covers the international markets where Minsait does most business: Spain, Italy, Argentina, Brazil, Colombia, Chile, Peru, Mexico and the Philippines. This poses an added difficulty when it comes to carrying out the evaluation, as these are countries located on three different continents (Europe, America and Asia). Specifically, it entails implementation at 96 work centers in nine different countries, encompassing a total of 19 group companies and the work of around 30,000 company professionals committed to compliance with this model.

The renewal achieved by the company in accordance with the model of the CMMI Institute, a global benchmark in terms of quality and the application of the best practices in software engineering and development, constitutes further acknowledgment of Minsait's ongoing commitment to quality as a driving force of excellence and sustainability. Minsait has used the CMMI certification as a reference model for the maturity of its software development processes since 2008, attaining the accreditation in all the subsidiaries that have undergone evaluations.

The implementation of the CMMI model has been geared towards ensuring the smooth running of processes in the software development cycle that use the traditional methodology and, for the first time, incorporate the Agile methodology, which allows for assembly in short cycles and the adjustment of the decision-making process during a project in keeping with the needs that arise, in such a way that risks are minimized and times are shortened. This has meant including the corresponding methodology in application management, different technologies and user management. As a result, the number of project and service incidents has fallen, thus substantially improving the quality of product delivery to customers.

In the assessment made, the evaluation team highlighted Minsait's capacity in the estimation, planning, engineering and software development processes. Likewise, it also recognized the best practices in measurement, monitoring and control, risk and opportunity management, quality assurance, configuration management and service catalog management, as well as the testing process and peer review system.

The company's commitment to continuous improvement, product and service quality and customer satisfaction are enhanced by the constant effort to secure and renew the different certifications with a global scope. Minsait has also recently renewed Tier 3 of its TMMi certification, the international standard that measures and improves software testing and quality processes and activities, at seven of its Software Production Centers located in five different countries. In a similar vein, Indra has received Tier-5 CMMI registration for its Air Traffic Management programs and the León Center of Excellence, while Minsait has received it for its Advanced Application Management Services, User Services and Project Development in Spain, Colombia, Mexico and Peru.

About Minsait

Minsait, an Indra company (<https://www.minsait.com/en>), is a leading firm in Digital Transformation Consultancy and Information Technologies in Spain and Latin America. Minsait possesses a high degree of specialization and knowledge of the sector, which it backs up with its high capability to integrate the core world with the digital world, its leadership in innovation and digital transformation, and its flexibility. Thus, it focuses its offer on high-impact value propositions, based on end-to-end solutions, with a remarkable degree of segmentation, which enables it to achieve tangible impacts for its customers in each industry with a transformational focus. Its capabilities and leadership are demonstrated in its product range, under the brand Onesait, and its across-the-board range of services.

About Indra

Indra (<https://www.indracompany.com/en/>) is one of the leading global technology and consulting companies and the technological partner for core business operations of its customers world-wide. It is a world-leader in providing proprietary solutions in specific segments in Transport and Defence markets, and a leading firm in Digital Transformation Consultancy and Information Technologies in Spain and Latin America through its affiliate Minsait. Its business model is based on a comprehensive range of proprietary products, with a high-value end-to-end focus and with a high innovation component. In the 2019 financial year, Indra achieved revenue of €3.204 billion, with more than 49,000 employees, a local presence in 46 countries and business operations in over 140 countries.